

# Conditions for guests staying at Varnamo Folk High School Hostel

- Age 18 is required for room reservations
- Rooms need to be fully payed at arrival. If other agreements are made and the guest fails to pay accordingly, he will immediately be asked to leave.
- Room reservations may be cancelled 24 hours before arrival. Special circumstances may vary the time for cancelling.
- When room reservations are made, the names of all the guests must be stated. No other people are allowed to stay in the room.
- In case of a guest not leaving the room on time, the hostel has the right to unpack all belongings to be able to clean and make preparations for other guests.
- Rules and regulations of the hostel must be followed. Alcohol is not allowed. Smoking is prohibited in the hostel as well as the entire school area.
- If complaints are being made about disturbing guests, the hostel has the right to ask the guests to leave immediately. Guests will have to pay for any damages made to hostel property.
- Refunding will only be made for nights that may be rebooked at cancellations. The guest is responsible for checking the correctness of the reservation. If something is wrong, corrections need to be made as soon as possible.
- Please contact our reception if you have any complaints about your room. We will do our best to make your stay with us as comfortable as possible.

When confirming your reservation, you also agree to the terms stated above.

Varnamo May 3, 2017

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Stefa Iveljic, Hostel Manager